BY THE NUMBERS

- Checked out over 17,200 items from the North Oshawa Library to UOIT students, faculty, staff and community borrowers
- Delivered 60 instructional sessions to 1,720 UOIT students and faculty
- Answered 4,800 reference questions from UOIT and community borrowers at the NOL location
- Provided 60 tours to over 1,700 UOIT students, faculty and staff
- Recorded over 503,630 visits to the north campus library

HIGHLIGHTS

- Installed a large information kiosk unit in the lobby
- Began the Roving Library Assistance pilot to provide more convenient access to information on every floor of the library
- Relocated DVDs and videos previously housed in the Media Services Department to the North Oshawa Library providing more convenient access to media resources
- Hired three subject specialist librarians at the north campus to support Health Sciences, Science, Engineering and Energy, and Business and Online learning courses
- Held staff professional development webinars on topics such as creating instructional videos and embedded librarianship programming
- Increased extended hours during exam period in December and April

“Thank you for letting me borrow the book Story Theatre Method by Doug Stevenson from your library, all the way here in little Denmark....”

Christian Rathje (posted on UOIT Facebook page @myuoit)
I have always been extremely impressed with the service and the help I get from the librarians. They are so nice and approachable and they always help me find everything I need. I also love how many options they have for what you can borrow and use in your classroom....

**BY THE NUMBERS**

- Checked out 4,270 items from the Social Science Library
- Delivered 53 instructional sessions to over 1,600 UOIT students and faculty
- Provided 68 tours to 275 attendees
- Answered 6,323 reference questions and over 730 questions from students via the virtual reference chat service
- Recorded 52,222 visits to the Social Science Library

**HIGHLIGHTS**

- Added a print legal collection with series such as *House of Commons Debates, Canada Gazette Part II, Revised Statutes of Ontario, Criminal Law Digests, Dominion Law Reports, Labour Arbitration Cases* and *Ontario Labour Relations Board Reports*
- Reorganized space to create two group study rooms in September 2014 with over 540 students using the rooms throughout the year
EDUCATION LIBRARY

HIGHLIGHTS

• Acquired a Makerbot 3D printer and provided technical and curricular support to students as they selected and designed 3D objects to print

• Delivered 3D printing workshop focusing on design and curriculum connections at the Concurrent Education Student Association’s annual conference

• Introduced loanable Arduino and littleBits kits to the Education Library to support STEM and Maker-oriented teaching and learning

• Used the Adobe Connect online platform to offer both synchronous and recorded research skills workshops to Education graduate students

• Hosted graphic novels and comics sale

• Collaborated with the UOIT Bagwaating Indigenous Student Centre on an information session about resources for teacher candidates as part of the Faculty of Education’s Indigenous Education Day

BY THE NUMBERS

• Delivered 14 classes and workshops to more than 200 students

• Recorded more than 13,400 visits to Education Library

• Answered over 1,590 reference questions

• Checked out 2,932 items from the Education Library service desk

“Education library staff are extremely helpful, very friendly and just all around AWESOME!”
YEAR IN REVIEW

PROMOTING EXCELLENCE IN SCHOLARLY RESEARCH AND LITERACY

• Introduced the Personal Librarian program as an outreach initiative to first year students, highlighting relevant resources and services.

• Offered workshops for faculty, staff and students in library services, interlibrary loan, statistics and data, patents and standards, legal information, research metrics, and citation management.

• Provided support to researchers in making their research publications openly available to the public.

• Obtained subscriptions to InCites and SciVal, two databases that can be used to evaluate the impact of researchers and institutions.

• Increased access to resources through the creation of an in-person and virtual chat contact interface and list of resources by subject.

EXTERNAL REVIEW AND SELF STUDY

• Conducted a self-study and external review. The final report commended the library for its wealth of support services for students and excellent customer service provided by staff.

• Implemented a survey of faculty, staff and students to understand the needs and expectations for library workshops.

CORPORATE SUPPORT

• Continued to support student learning and knowledge creation through a BMO Institute for Learning donation of 1,000 new books covering subjects such as: economics, management, banking, human resources, planning, finance, investing and marketing.

INVESTMENTS IN TECHNOLOGY

• Deployed interactive SMART Boards at both the north and downtown campuses.

• Implemented scanning services on library photocopiers and added charging stations for a variety of devices in all locations.

• Added laptop and phone charger loans at all locations.

• Migrated from RefWorks to more popular citation management tools such as Zotero, Mendeley and EndNote.

• Launched e-delivery of Interlibrary Loan (ILL) materials including articles and book chapters.

• Virtual tour of Campus Libraries locations and spaces were added to UOIT website.

COMMUNITY OUTREACH

• Hosted the 2014 Archives Association of Ontario (AAO) Conference with more than 100 participants and exhibitors in attendance.

COMMITMENT TO A SUSTAINABLE FUTURE

• Collected 80 pounds of used household batteries. Due to its success the Office of Campus Infrastructure and Sustainability took over the service to extend battery collection to other campus sites.
## Campus Libraries
(UOIT Library System Statistics)

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<th>Public Services</th>
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<td>UOIT Group Instruction Participants</td>
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<td>Reference Transactions</td>
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<td>ILL Requests from Other Libraries</td>
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<th>Print Collection</th>
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<td>UOIT Print Volumes</td>
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<tr>
<td>Annual Gate Count</td>
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<td>Hours Open Per Week</td>
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For an alternative format of this information, contact: Pamela.Drayson@uoit.ca

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