

Library Annual Report 2007-2008

August 2008

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Year in Review

A recent Pew Foundation report shows that Generation Y (age 18-29) lead the pack in using libraries! "The survey results challenge the assumption that libraries are losing relevance in the internet age. Young adults in Generation Y (age 18-29) are the heaviest users of libraries....and the most likely library visitors for any purpose".

The report goes on to say that most Generation Y members who visit libraries for "problem-solving information" are very satisfied with what they find and they appreciate the resources available there, especially access to computers and the internet.

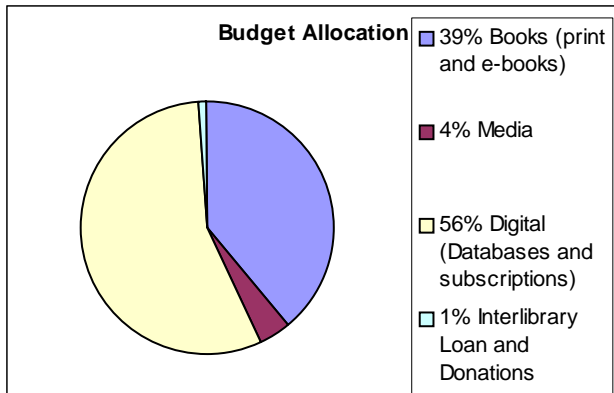
We've certainly found the results of the Pew report consistent with our own experience here, as use of the campus library has increased measurably each semester. Although 90% of the library's resources are digital and can be accessed anytime from anywhere, use of both the print books and the facility rose again this year by about 20%. Added to that, more faculty have discovered for themselves that having a librarian provide library instruction sessions directly linked to their courses results in improved quality of student assignments and learning outcomes. Whether you count people physically coming into the building or those who just enter "virtually" they've all found that there's something special here for them.

If you haven't yet investigated all the library has to offer you, we hope you'll stop by for a visit soon.

Dr. Pamela Drayson
Chief Librarian

*"The library is three stories of quiet studying
wonderfulness. It's an excellent place to go to
get work done..." UOIT student blog, fall 2007*

Finances



As a shared campus service, the Library has two separate budgets to assure accountability to both Durham College & UOIT.

While the building, staff, print and media collections are shared, digital resources are licensed specifically for the college or university to support their academic and research efforts.

Here's how the \$2.5 million in operating funds were expended last year.

Digital Resources

The following digital database subscriptions were added to the library licenses over the past year. Most were consortial purchases through the Canadian Research Knowledge Network (CRKN), Bibliocentre and Ontario Council of University Libraries (OCUL). With the multitude of fulltext journals and reports included in these packages this brings the library's full-text periodical holdings to over 40,000 titles.

- ABI/INFORM GLOBAL, TRADE & INDUSTRY
- ANNUAL REVIEWS: Biomedical, Physical & Biomedical, Physical & Social Science
- CSA: (Canadian Standards Association)
- CONFERENCE BOARD OF CANADA
- FP INFOMART ADVISOR
- GLOBAL DEVELOPMENT FINANCE & MARKET INFORMATION DATABASES
- MARTIN'S ONLINE CRIMINAL CODE
- MERGENT
- NTIS: (National Technical Information Service)
- NURSING REFERENCE CENTER
- POINTS OF VIEW REFERENCE CENTER
- QUICKLAW
- SCIFINDER SCHOLAR
- SIAM (Society for Industrial and Applied Mathematics)
- WORLD DEVELOPMENT INDICATORS



Building Use

Although over 90% of the library's resources are digital and fully available online, the award winning building continues to be a great success with use increasing annually. This has also been helped by increased hours of service, up from 77 hours per week 4 years ago to 93 hours per week this year.

Comparative Turnstile One Day Average

November 15, 2005	1775
November 15, 2006	2349
November 15, 2007	2909

Comparative Turnstile Count

2005 – 2006	235,938
2006 – 2007	317,851
2007—2008	381,156

Group Study Rooms

Group Study Rooms	Hours Utilized
2005 - 2006	18606
2006 - 2007	20994
2007 - 2008	20692

Use of the group study rooms continues to be popular with students. So popular that this year several groups of students successfully circumvented the online reservation system and blocked select rooms all day just for their groups. Considerable rumbling from other students resulted. Consequently, the online reservation system was amended to resolve the issue and provide more equitable access.

Interlibrary Loan

Consortial library arrangements provide students, faculty and staff the opportunity to borrow books and articles from other academic libraries across Canada.

Costs for this service are not passed on to requestors. This encourages students to research their topics more deeply than they might otherwise.

The librarians also monitor interlibrary loan requests to identify topics and specific books to add to the library collection.

Comparison of Interlibrary Loan Activity

Interlibrary Loan Activity		2005 /06	2005/ 06	2007 /08
Borrowed	UOIT	745	1148	1238
	Durham College	6	11	32
Loaned	UOIT	265	517	620
	Durham College	23	56	59

Public Services

Tours, class visits and instructional sessions linked to specific course assignments provide a quality information literacy experience that helps students connect with library resources geared directly to their career interests.



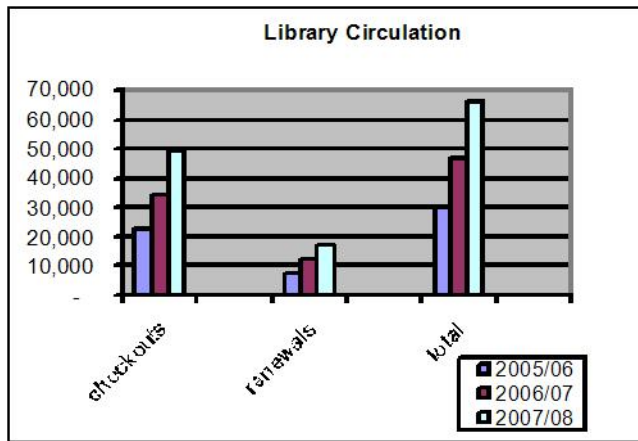
Library Instruction Presentations	2005/06 Totals	2006/07 Totals	2007/08 Totals
Durham College	129	160	137
UOIT	53	72	72
Trent	10	23	24
Total	182	255	233
Students In Library Instruction Classes			
	7462	8135	10156
Reference Transactions			
	4353	4646	8611

Student Workers

One of the real joys of working in an academic library is the opportunity it brings to get to know the many fine students who work here with us. The following students have been employed by the library and we thank them for their contribution to making this another successful year.

- | | |
|-------------------|-------------------|
| Melody Vallier | Anne Stirk |
| Tansha Srivastava | Erin Robinson |
| Greg Powell | Wargha Peiman |
| Roman Loza | Stephanie Hawkins |
| Alicia Anderson | Osei Akyeampong |

Circulation



With hundreds more students on campus and thousands more print books in the library, it is no surprise that circulation statistics rose again this year. In fact, there were nearly 20,000 more items checked out or renewed this year over last year. At the same time use of the digital resources continued to soar as students made good use of the 40,000 e-books and over 50,000 digital subscriptions available to them.

Reaching Out



The Library guest speaker Bob McDonald, host of CBC's *Quirks and Quarks* advocates for clean energy alternatives.

The Library reaches out to the campus in many ways besides offering resources and an award winning building. This year Bob McDonald, host of the CBC Radio award-winning *Quirks and Quarks* science program, was the library's guest speaker. Mr. McDonald's presentation titled ***Energy, Who Cares? Realistic alternatives to a clean energy future*** was a great hit with over 100 people in attendance. Plans are for the Library to continue to host a major speaker or cultural event annually as part of Library Week celebrations.

Other campus outreach activities for the year included:

- Co-sponsored Diversity Month & Black History Week celebrations with the Diversity Office
- Provided practicum experience for students from Durham College & the University of Toronto
- Hosted the annual meetings for Ontario Council of University Libraries, Ontario Colleges Heads of Library & Learning Resource Centres, and the Library Executives of Durham Region
- Library staff served on numerous campus committees including disabilities and technology
- Hosted visitors from the University of Manitoba, Trent University, Centennial College, Georgian College, as well as representatives from several ministries of the Ontario government

Staff Roster

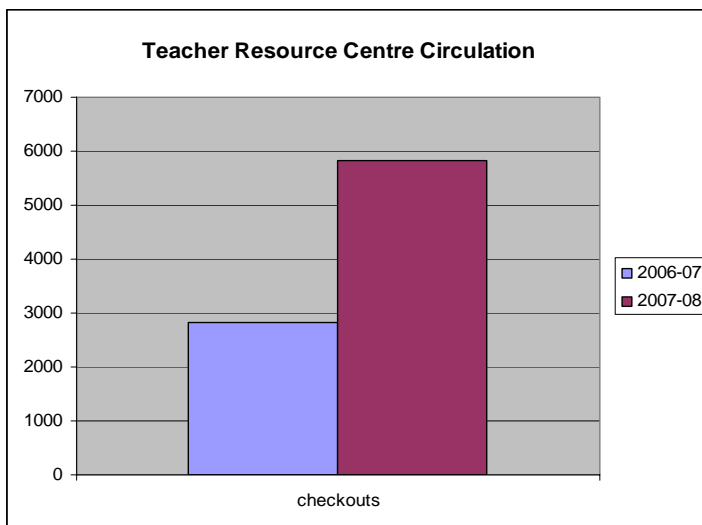
Public Services	Reference Librarians Library Technician	Nicole Doyle, Susan Pratt, Nathalie Zhou, Trish Johns-Wilson, Helen Labine Dubis, Jane
Access Services	Library Technician Library Technician Library Technician Library Technician Library Clerk	Laurie Coleshill John Dumratt Kathryn Hanson Rebecca Lucescu Laurie Kingston
Technical Services	Library Technician Library Technician	Debbie Duke Faye Schofield
Library Administration	Administrative Assistant Associate Librarian IT Manager I.T. Technician Access Services Manager Special Projects Chief Librarian	Teresa Read Carol Mittlestead Gabor Feuer Likhith Areekkal Karin Downie Brenda Jackson Pamela Drayson

Special Collections

Teacher Resource Center

Visits to the Teacher Resource Centre tripled from 1306 visits in the previous year to over 2500 in just the second semester of the 2007-08 year. Items checked out also doubled over the past year, from 2813 items checked out to 5835 during the same period.

Some of the increased use of the resources was expected due to longer hours of service and more items in the collection. However, much of the increase was also due to the Education Librarian partnering with faculty to offer numerous class sessions and special programming. In addition, library technical services staff made customized enhancements to cataloging and packaging which ensured easier access to the collection for students.



Electronic Archives



Digilog, the library's new electronic archive system that was quietly launched this year, is already catching the attention of faculty. Based on the popular d-Space software, this service is being used to host special collections of digital information including access to 40 years of the campus newspaper, *The Chronicle*.



Digital versions of UOIT graduate student's master's theses and doctoral dissertations will also be made available through Digilog later this year.

ODESI

The Library began a new service this year called ODESI. Offered through the Ontario Council of Libraries, ODESI brings university researchers access to a growing number of datasets in a web-based data extraction system.

Datasets from Statistics Canada, Gallup Canada and other polling companies, as well as public domain data files from the Canadian National Election Surveys and others are available. While researchers will appreciate the ease of searching across hundreds of datasets for trends and patterns over time, the service can also help undergraduates begin to explore and manipulate data.

Archives

The Archives continued to grow this year with documents from many Durham College and UOIT departments. During the winter semester the archives website was redesigned and several hundred campus photographs were digitized and placed on the Archives web site for easy customer access.



A Campus Building Timeline was created with photos and descriptions to show the growth and expansion of Durham College since 1967 to the present including the presence of the university

Staff Development

As an ongoing commitment to continuous improvement, the library staff participated in the following webseminars and staff development sessions this year:

- Managing virtual library collections with e-metrics
- Copyright & e-journals
- Facebook and MySpace: Pros & Cons for libraries
- The Classroom will now be podcast
- Endeca
- Changing Nature of the catalog
- Building virtual collections using distributed metadata
- Launching an instant messaging reference service
- Library Programs Online
- Overdrive: Audiobooks & Streaming Video Service
- Behind the Scenes of On-line Course Creation
- Introduction to Bibliomining
- Taxonomies & tagging
- Business sources
- Copyright in audio & video streaming
- Demystifying statistics
- Disaster Response : safety & security for libraries
- Tour of Info-Island in Second Life
- Open Source in libraries & higher Education

Making Learning Meaningful

The campus library is developing a reputation with students as a place for a meaningful practicum experience. The following students successfully completed their field placements with us this year:

Lana Soglasnova (University of Toronto, Library & Information Science)

Jennifer Lewis (Durham College, Marketing)

Jennifer Eastcott (UOIT, Education)

“Completing my practicum at the library allowed me to implement what I have discovered in the classroom in a more meaningful way. As I plunged into the day-to-day duties within the library’s environment, my academic lessons suddenly came alive.”

“Learning about e-resources management practices in a real institution has been an extremely valuable and intellectually rewarding experience.”

Gifts and Donations

The Library gratefully acknowledges the following gifts and donations to the library received this year.

- **Dr Marc Rosen** for a monetary donation for the purchase of new engineering books.
- **Dr. David Rodgers** of Environmental & Aquatic Management Services Kinetics for the donation of substantial sets of several scientific journals in corrosion and other topics of particular interest for this campus.

Then and Now

	Wiley Building Library, B105 – 2004-05	"New" Library Building – 2007-08
Student enrolment <i>(Durham, UOIT, Trent-in-Oshawa)</i>	5,000	11,000
Facility		
• Space	836 sq ft	73,000 sq ft
• Seating Capacity	150	500
• Public/Student Computers	12	36
• Classroom Computers	32	60
• Laptop Connections	0	134
• Wireless	0	Throughout
• Hours Open Per Week	75	93
Collections		
• Print Volumes	51,000	80,000
• Teacher Resources Centre <i>(children's books and learning tools)</i>	0	10,000
Digital Resources		
• Periodicals	8,044	50,000
• Digital Books	120	43,000
Staff	14	21
• Subject Librarians	4	5
• Support	8	12
• Administrative	2	4
• Part Time (Student-Workers & Support Staff)	6	11
Activity		
• Annual Gate Count	199,875	381,156
• Class Sessions	43	233
• Circulations (Checkouts + Renewals)	18,190	57,535
• Reserves	1,546	4,259
• Interlibrary Loan— requests from other libraries filled/requests to other libraries filled	N/A	620/1098
Budget Materials		
• Print	\$380,000	\$470,000
• Digital	\$80,000	\$1,995,000
• Media	\$30,000	\$55,000